

# Work Order Audit

## Summary

This Job Aid is for all FSM users using the FSMv5 website to perform an Order Audit.

### Audit

Before you can begin the Audit process, all Tasks must be closed and the Work Order must be closed. The Create Audit button will appear on the Work Order in the Basic data section.

Select Create audit.

FSM / Browse orders / Order details (WO/15447/2024)

Order details: WO/15447/2024

Order status: Closed

Change status

Basic data

Description

Customer

Basic data

Order id: WO/15447/2024

Order type: Customer Work Order

Technologies: Internet

SLA: (---)

Create audit

External system information

External system

External id

Process signature

Process create date

Modifications

Created by: System FSM - Inbound reactor api

Create date: 24/09/2024, 17:25

Close Date: 24/09/2024, 17:27

Last modified by: System FSM - Inbound reactor api

Last modified: 24/09/2024, 17:27

Task list

Export

Settings

Add relation	Task id	Task type	Actual working time start	Actual working time end	Planned working start time	Pla
+	T/15613/2024	Install				

Page: 1/1 Rows: 1 Selected: 0

Notes

Content

+ Add note

System FSM - Inbound reactor api (service-account-fsm-api-qa), 19/07/2024, 23:43

Test Note

System FSM - Inbound reactor api (service-account-fsm-api-qa), 19/07/2024, 23:42

Updated FSI with service activation code.

System FSM - Inbound reactor api (service-account-fsm-api-qa), 19/07/2024, 23:42

Webpage with audit images: <https://apis.vega-dev.viasat.in/tech-tools-api/audit/eed86183-ed01-3383-ac62-a511de457c8c>

This will create a new Audit task for the Order.

FSM / Browse orders / Order details (WO/15447/2024)

### Order details: WO/15447/2024

Order status: Closed Change status

Basic data | Description | Customer

**Basic data**

Order id: WO/15447/2024

Order type: Customer Work Order

Technologies: Internet

SLA: (---)

Create audit

**External system information**

External system

External id

Process signature

Process create date

**Modifications**

Created by: System FSM - Inbound reactor api

Create date: 24/09/2024, 17:25

Close Date: 24/09/2024, 17:27

Last modified by: Orabi6 Yousef6

Last modified: 24/09/2024, 19:04

**Task list**

Export Settings

Add relation	Task id	Task type	Actual working time start	Actual working time end	Planned working start time	Pa
+	T/15622/2024	Audit				
+	T/15613/2024	Install				

Page: 1/1 Rows: 2 Selected: 0 1 10

**Notes**

Content

+ Add note

System FSM - Inbound reactor api (service-account-fsm-api-qa), 19/07/2024, 23:43  
Test Note

System FSM - Inbound reactor api (service-account-fsm-api-qa), 19/07/2024, 23:42  
Webpage with audit images: <https://apis.vega-dev.viasat.io/tech-tools-api/audit/eed96183-ed01-3383-ac62-a511de457c8c>

NOTE: You will want to open the Tech Photos so you can begin the audit.

Copy the URL from the FSM notes and paste it into a new browser tab.

*You must use your SSO login the first time you access the site.*

This will open the Tech Photos for the Order.

## Files for 5bceabb3-bfec-39ac-b0db-2829b809afc1 work order



[172432967000\\_image\\_of\\_roof.jpg](#) [172432967001\\_image\\_of\\_roof.jpg](#) [172432967002\\_image\\_of\\_roof.jpg](#) [172432967003\\_image\\_of\\_roof.jpg](#) [172432967004\\_image\\_of\\_roof.jpg](#) [172432967005\\_image\\_of\\_roof.jpg](#)

Select the Audit Task id link in the Task list.

FSM / Browse orders / Order details (WO/15447/2024)

Order details: WO/15447/2024

Order status: Closed

Basic data

Order id: WO/15447/2024

Order type: Customer Work Order

Technologies: Internet

SLA: (-)

Create audit

Task list

Add relation	Task id	Task type	Actual working time start	Actual working time end	Planned working start time
+	T/15622/2024	Audit			
+	T/15613/2024	Install			

Page: 1/1 Rows: 2 Selected: 0

This opens up the Audit task with an Audit tab.

FSM / Browse tasks / Task details (T/15622/2024)

Task details: T/15622/2024

Task status: Open

Change status

Basic data Customer Equipment and services Audit

Basic data

Task id: T/15622/2024

Work order id: WO/15447/2024

Technology: Internet

Work order type: Customer Work Order

Task type: Audit

Priority: Low

Location: New Braunfels 78130, 400 N Liberty Ave

Assignment details

Count of schedule changes: 0

Assign the task

Contractors: Select

Assignment: Assign to employee

Select the Audit tab to view

The screenshot shows a web application interface for task management. The top navigation bar is dark blue with the text 'FSM / Browse tasks / Task details (T/15622/2024)' on the left and search, help, and user icons on the right. The main content area has a title 'Task details: T/15622/2024' with a back arrow on the left and 'Go to work order' and 'Calendar' links on the right. Below the title, there's a 'Task status' dropdown set to 'Open' and a 'Change status' button. A horizontal tab bar contains four tabs: 'Basic data', 'Customer', 'Equipment and services', and 'Audit'. The 'Audit' tab is highlighted with a red rectangle. Below the tabs, the 'Survey Question - Audit tasks survey' section is visible, containing a 'Section: General Section' header and an 'Audit type' section with two radio buttons: 'Onsite' and 'Virtual'.

Complete the Audit questions.

FSM / Browse tasks / Task details (T/15622/2024) 🔍 🔔 💬 👤

### Task details: T/15622/2024

Task status: Open Change status

Basic data Customer Equipment and services **Audit**

#### Survey Question - Audit tasks survey

##### Section: General Section

**Audit type**  
☒ Onsite ☐ Virtual

**Mount Location**  
☐ Wall ☒ Roof ☐ Ground

**Mount Type**  
☐ Non-Pen ☐ Rail Mount ☐ S-Mount ☐ Stubby ☐ Tile Mount ☐ Undereave ☒ Universal ☐ Pole

**All Required Photos**  
☒ Yes ☐ No

##### Section: Audit Section

**Line of Sight (+/- 10°)**  
☒ Pass ☐ Fail ☐ N/A

**Approved Cabling and Aesthetics**  
☒ Pass ☐ Fail ☐ N/A

**ODU Mount & Hardware**  
☒ Pass ☐ Fail ☐ N/A

**System Grounded to NEC Ground Source**  
☒ Pass ☐ Fail ☐ N/A

##### Section: Moving Forward Section

**Follow up Required?**  
☐ Yes ☒ No

Save Save and close

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When finished, select Save to retain updates made.

Change can still be made by selecting Save.  
Select Save and close to complete the Audit.

Selecting **Save and close** will prompt you with a Yes or No to confirm closing the Audit.

Section: Audit Section

Line of Sight ( +/- 10° )

☒ Pass ☐ Fail ☐ N/A

Approved Cabling and Aesthetics

☒ Pass ☐ Fail ☐ N/A

ODU Mount & Hardware

☒ Pass ☐ Fail ☐ N/A

System Grounded to NEC Ground Source

☒ Pass ☐ Fail ☐ N/A

Section: Moving Forward Section

Follow up Required?

☐ Yes ☒ No

Save

Save and close

Close audit

⚠

Are you sure you want to close audit? Audit will not be editable after close.

No

Yes

Selecting **Yes** will close the Audit and will no longer be editable.

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