

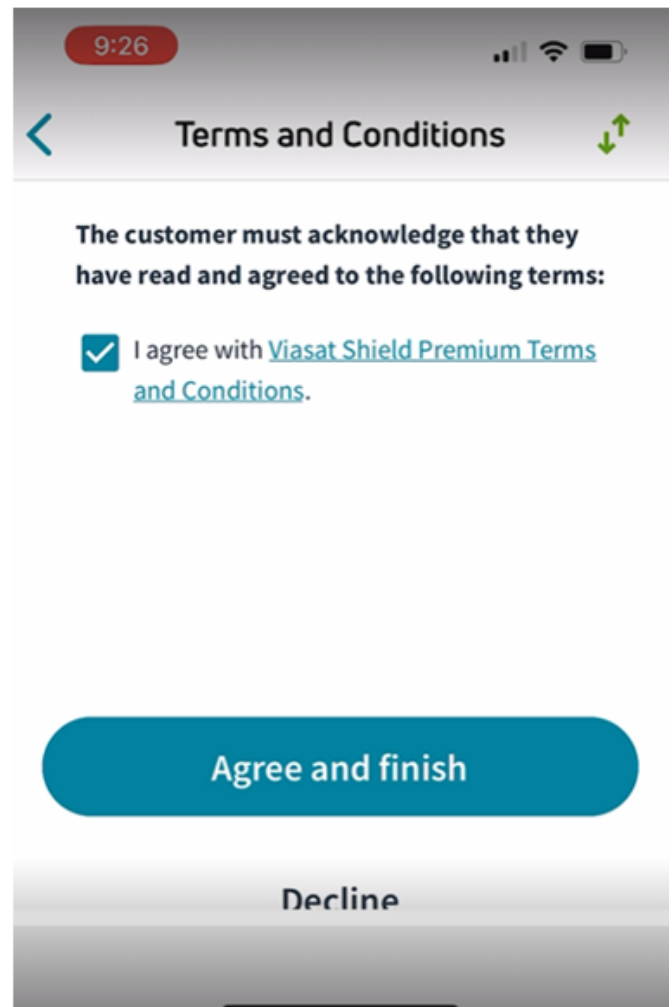
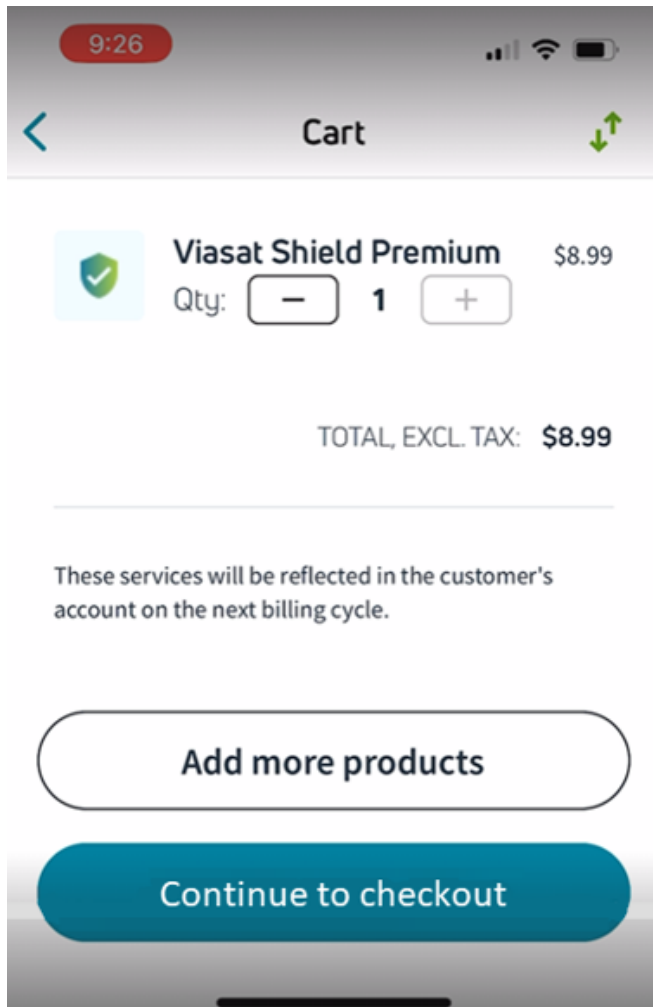
# Field Update: Signature Requirement on Viasat 360 Sales



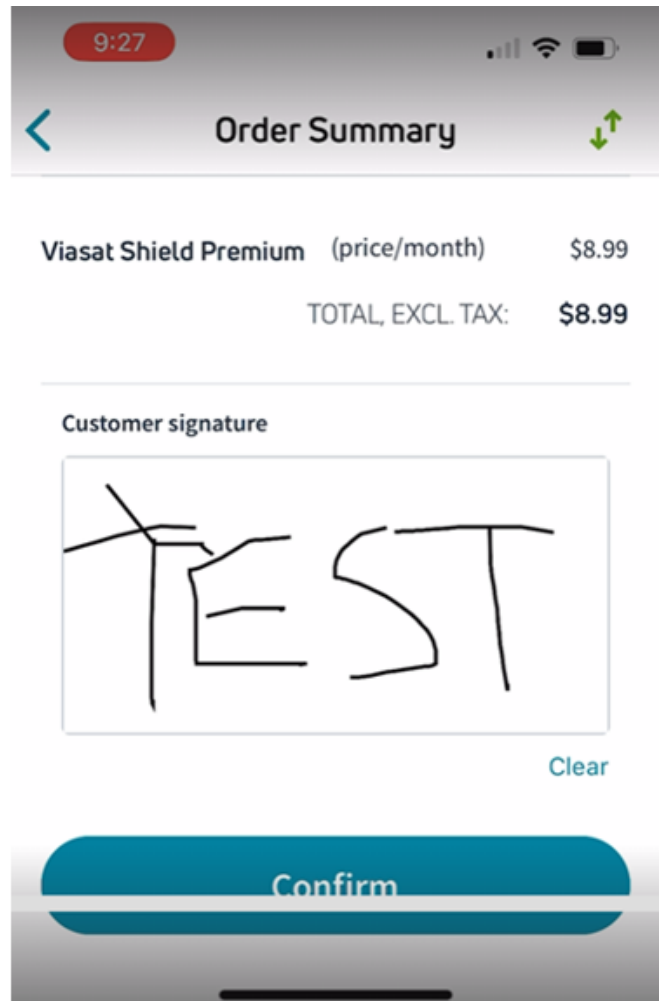
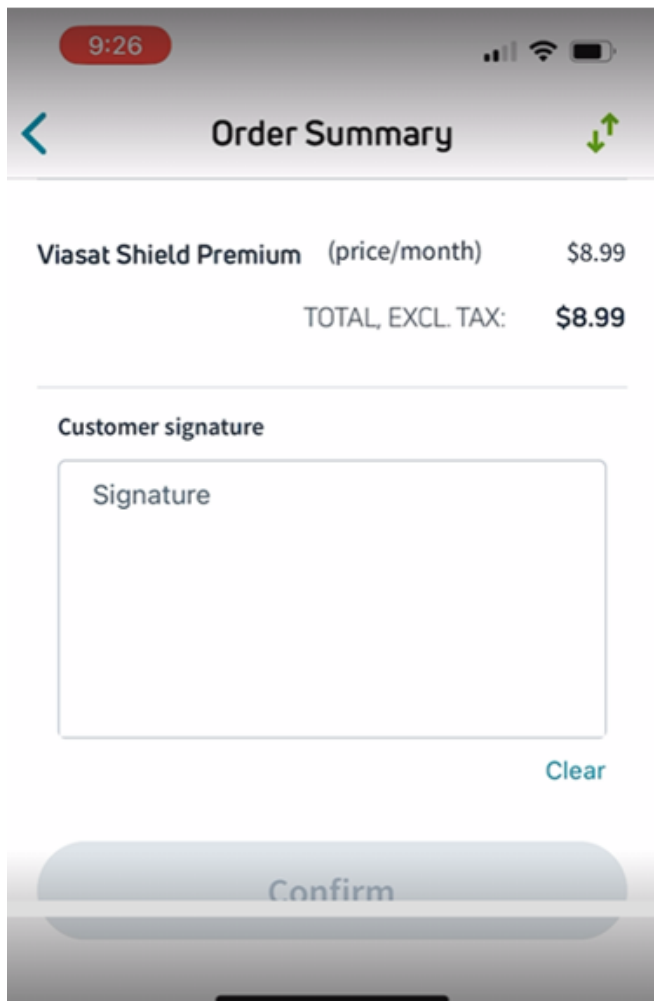
## Signature Requirement on Viasat 360 Sales

Starting on October 31, 2024, there is an update to the Viasat360 sales process. When adding a V360 product to a customer's account while on site, the customer will be required to sign for the purchase before it can be completed.

Once you add a product to the cart, continue to checkout as usual. The customer will then need to click the checkbox to agree to the terms and conditions.



The next screen will show the new signature field. This must be filled out **by the customer** before the order can be confirmed. **DO NOT** sign for the customer.



Once the order is confirmed, you will see a “Order Complete” screen. Click **Finish** to leave the order page.