

# Field Update: Viasat Technician Activation Process



## Viasat Technician Activation Process

Audience:



Starting February 27th, the Installer Portal (<http://install.viasat.com/>) will be officially decommissioned for technician installs, service calls, and upgrades.

# Welcome to Service Activation

Please select installation type:

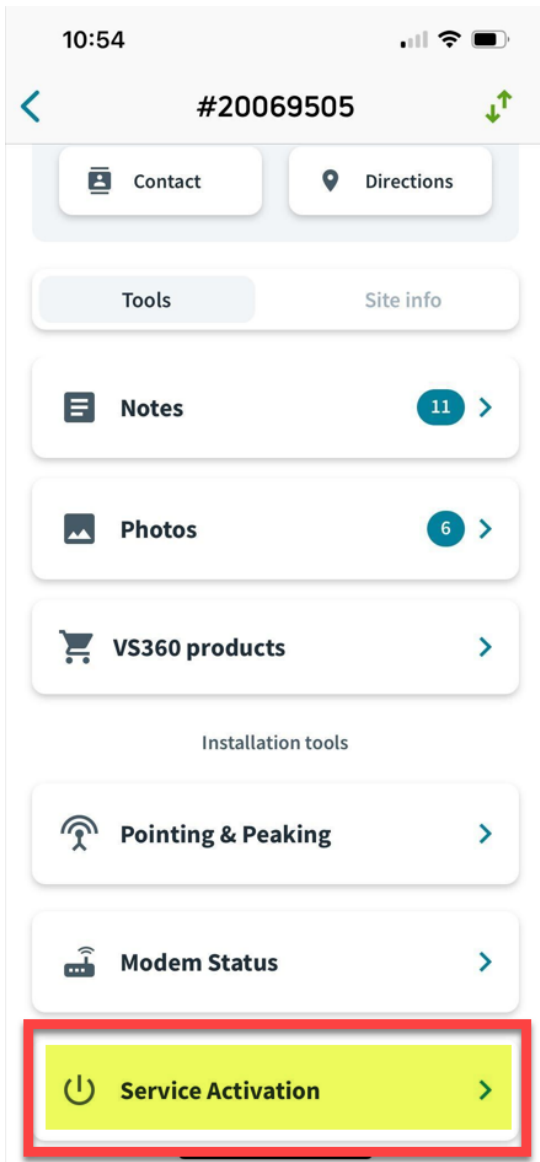
Residential - SB2 to SB2+ ▼

Please select country:

United States ▼

CONTINUE

All Viasat technicians will be required to use Viasat Tech Tools (VTT) to complete all work orders.



If you have not done so already, we recommend that all Viasat technicians familiarize themselves with the VTT installation process. You can watch a detailed video tutorial [here](#).

For additional information about the VTT app and its features, please visit the eGuide [here](#).