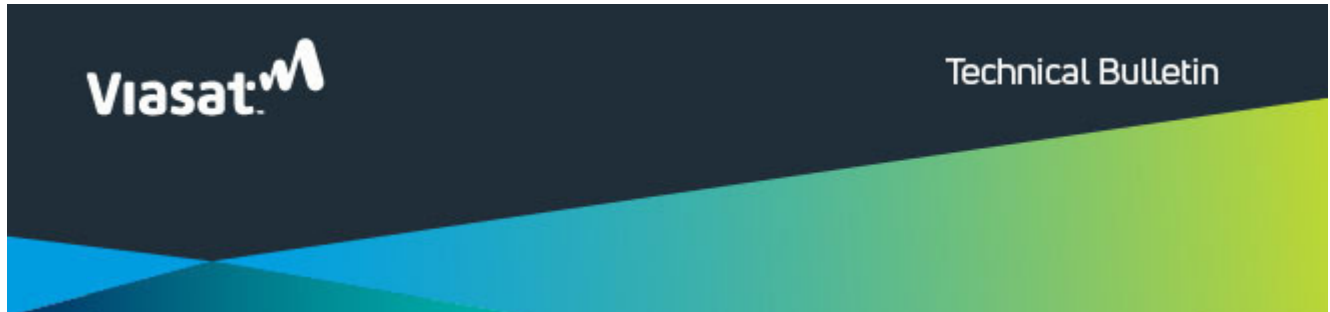


Tech Bulletin: ARIA Installation Best Practices



ARIA Installation Best Practices

Hello,

ARIA routers are now in the field for our VS1 High Speed plans. The power cord for this has the same end connector as the SB2+ modem. It is important to use the correct power cord for each device, from their respective boxes. Failure to use the correct power cord can permanently damage the ARIA router and make it unusable. After installation, please educate the customer on power safety concerns.

See images below for correct power cord installation.



Correct / Incorrect power cord installation

SB2+ Modem power cable	ARIA Router power cable
Sticker on cable near end that plugs into the modem	No sticker on cable
Power block in the middle	Now power block in the middle, block on end that plugs into the wall
Three-prong	Two-prong
48V	12V
Round cable	Flat cable, obvious line between the two wires within the cable