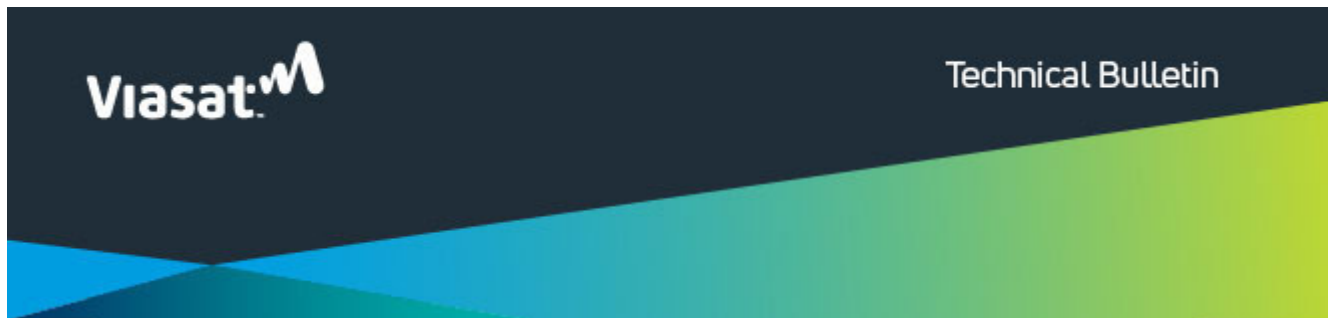


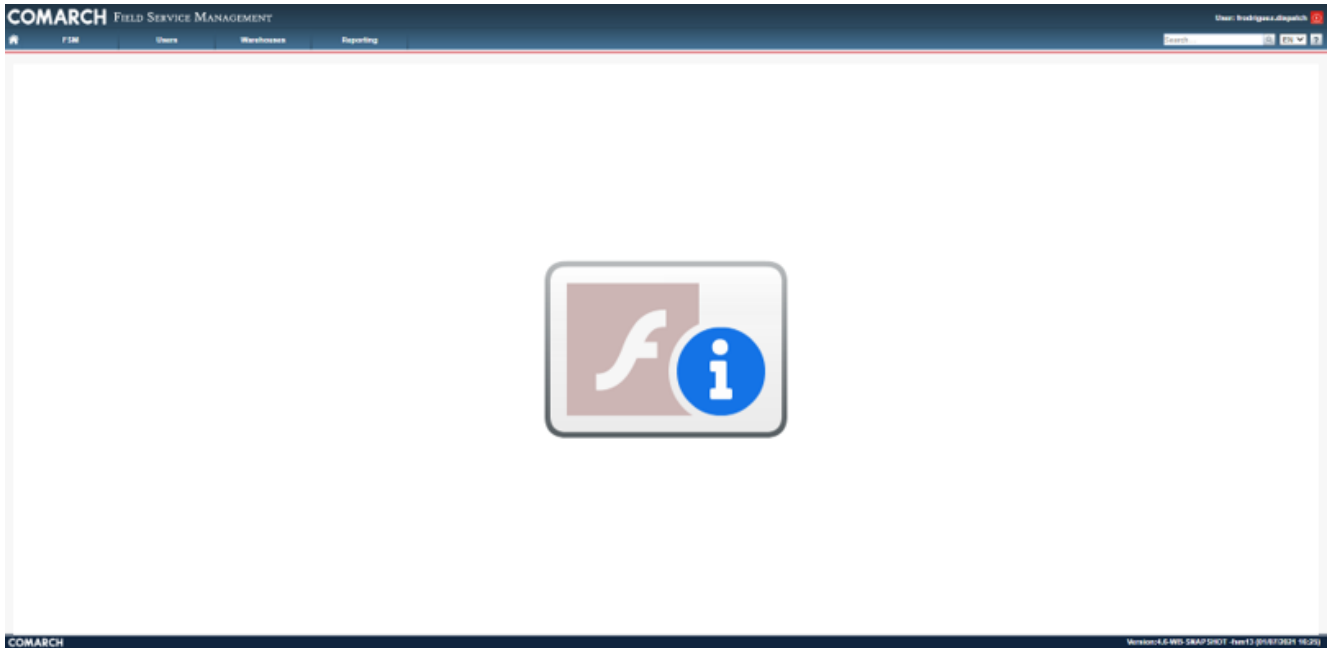
# Tech Bulletin: Attention Dispatchers – Flash issue update



## Attention Dispatchers – Flash issue update

Hello,

We have been made aware of an issue where the FSM-Viasat Browser was unable to run the Flash plugin this morning (January 12, 2021) when accessing the Scheduler.



To resolve this issue, Viasat has created a newer version of the FSM-Viasat Browser that is compatible with FSM's Scheduler. It is currently available only for Windows users [here](#), or by visiting the FSM website. Further communication will be sent for macOS users. As a reminder, please make sure to uninstall the version of the Viasat Browser you have installed prior to installing this new FSM-Viasat Browser.

We sincerely apologize for the inconvenience this has caused. As always, please reach out to the [FSM Administrators](#) for any questions!