

Tech Bulletin: Business Hotspots Wi-Fi Installer Portal: Area of Placement



Business Hotspots Wi-Fi Installer Portal: Area of Placement

Hello,

The Business Care team has received an increase in calls from Business Hotspots customers who are unable to access their Customer Management Portal. This is a result of incomplete installations in the Wi-Fi Installer Portal.

The Wi-Fi Installer Portal requires that the Area of Placement be added as a final step in the configuration process. If this is not completed, it results in no portal connectivity for the customer. Please ensure when using the Wi-Fi Installer Portal

that the installation is completed successfully by entering the Area of Placement for each piece of equipment listed.

WiFi Installer Portal

Home

Configuring

Devices	MAC	IP Address	Status	Message	Device Type	Area of Placement *	Actions
Mikrotik Controller			Installed		Controller	<input type="text"/>	
Indoor Access Point			Installed		Access Point	<input type="text"/>	
Outdoor Access Point			Installed		Access Point	<input type="text"/>	

* Required Field

Done

After this information is entered, click **done**. A pop-up box will appear indicating the installation has completed successfully.

WiFi Installer Portal

Home

Configuring

Devices	MAC	IP Address	Status	Message	Device Type	Area of Placement *	Actions
Mikrotik Controller			Installed		Controller	lab	
Indoor Access Point			Installed		Access Point	lab	
Outdoor Access Point			Installed		Access Point	lab	

* Required Field

Installation Complete!

Done

Please access the [Business Hotspots Installation Guide](#) for complete installation instructions.

Should you have any issues completing the Business Hotspots installation, please contact **Installer Relations at (888)278-6869 (Option 1 for Hotspots)** for additional support.