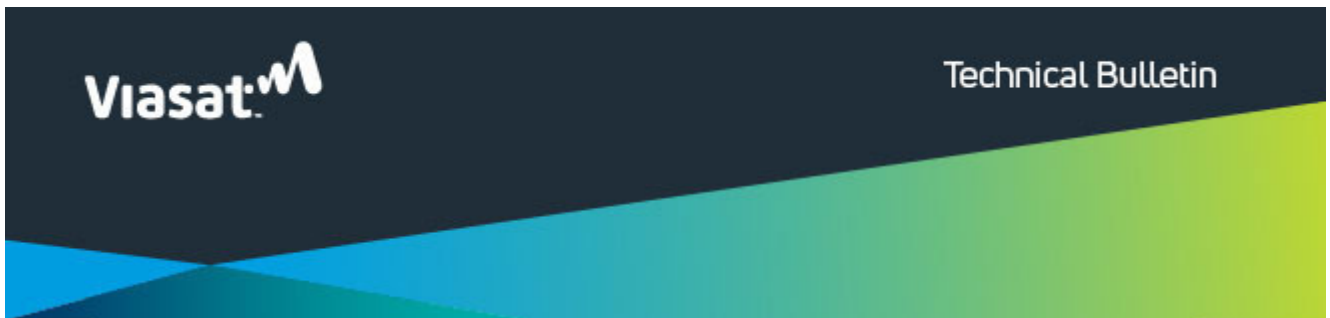


# Tech Bulletin: Check Viasat Discover for your Installer ID

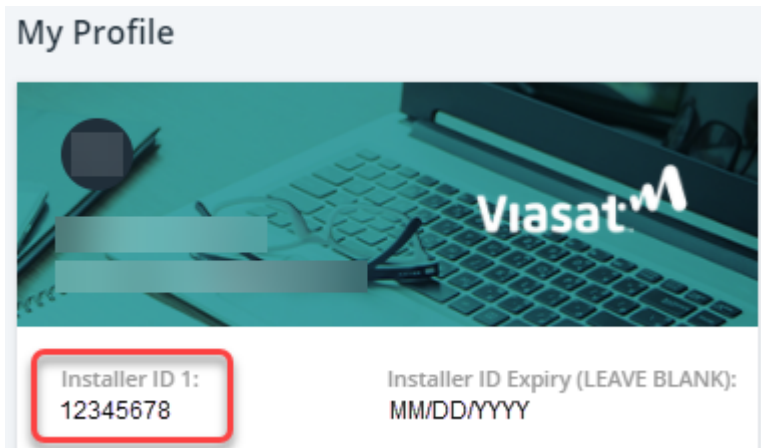


## Check Viasat Discover for your Installer ID

Hello,

With the cut-over to the new provisioning system at the end of the month, Installers may find that some of their Installer IDs no longer function. This is due ONLY to a change in the provisioning system and is NOT related to any certification issues.

Please check your Viasat Discover account to see which Installer ID has been migrated to the new provisioning system. You will see it listed as **Installer ID** in the **My Profile** section of your dashboard.



If you have not logged into Viasat Discover since February 2020, your credentials are:

- Username: your email address (where you receive Technical Bulletins)
- Password: the default is either *changeme* or *changeme1*. Use the **Forgot password** link if neither of these are working.

If you have any problems accessing your [Viasat Discover](#) account or are unable to locate your Installer ID, please send an email to [viasatdiscover.bbs@viasat.com](mailto:viasatdiscover.bbs@viasat.com). We apologize for any disruptions this may cause and appreciate your patience as we resolve issues as quickly as possible.