

Tech Bulletin: March TechTalk video: New installation portal



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Happy New Year!

With a new year comes new changes. In this month's TechTalk, Mike and Kevin will highlight some of the changes in the new installation portal, which is launching in the coming weeks. They'll also give you some tips and tricks to help make the transition easier.

This will be a big change for all US Residential technicians, and this is a great video to watch to help you get ready!



There is training available on this new installation portal in [Viasat Discover](#) under “2021 Technician Updates.”

If you have never logged into Viasat Discover, follow these steps:

1. Go to <https://bbs.viasatdiscover.com/>.
2. Log in with the email address you received this tech bulletin (do not create a new account).
3. Click **Forgot your password**.
4. Follow the instructions in the password reset email.
5. After logging in, look for the course under the “Start Here” section.

Email any questions or problems to viasatdiscover.bbs@viasat.com.

If you have any questions about the new portal, send an email to field.questions@viasat.com and we'll get back to you right away.

Thanks for watching!