

# Tech Bulletin: New FSM SI/SO Access Request Form URL



## New FSM SI/SO Access Request Form URL

Hello,

Effective immediately, the FSM access request form has moved to a new URL: <https://www.viasat.com/home-internet/fsm/>. Retail Installers, Dispatchers, and Sales Only users who DO NOT already have access to FSM will need to request access to the tool using this link. If you already have access, bookmark this link for future new user requests.

In addition to the new URL, the form has been streamlined to enhance the user's experience, including the removal of unnecessary fields in the form.

Please note, requests can take up to 48 business hours to be

processed. An Approval or Denial notification is sent to the contact email for the dealership when this process is complete.

Should you have any questions, please reach out to [FSMAdministrator@viasat.com](mailto:FSMAdministrator@viasat.com).