

# Tech Bulletin: New June Tech Talk



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Hello,

In this Tech Talk episode, we're going to show you why it's important to follow the RMA process and give you the resources to do it the correct way, every time. Remember that damaged gear may not be eligible for credit due to mishandling.

Watch the video here:



So, click on the link, press play, and—as always—let us know what you think by emailing the eGuide team at [field.questions@viasat.com](mailto:field.questions@viasat.com).

You can also watch this video at any time, and find other job aids and videos on the eGuide: <https://eguide.field.viasat.com/>.