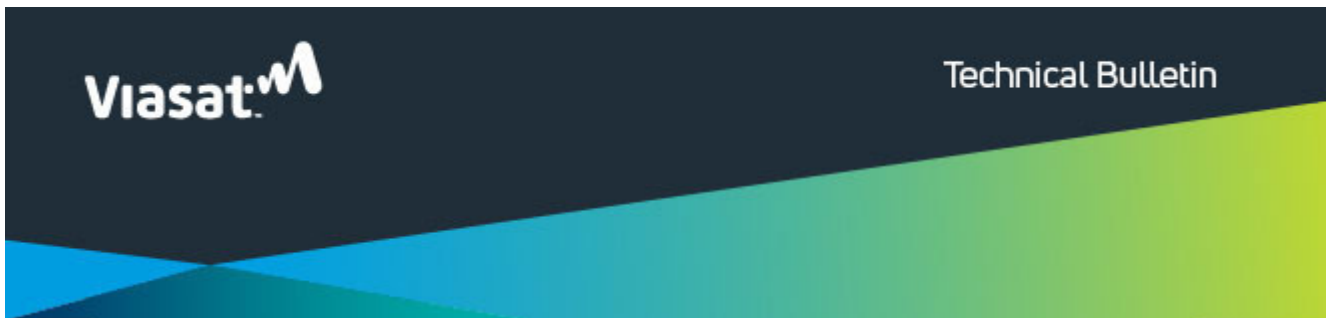


Tech Bulletin: New Tech Talk – Performance Follow Up Service Calls



New Tech Talk – PFUs

Performance Follow Up Service Calls

Hello,

Do you have questions about Performance Follow Up (PFU) Service Calls? PFUs are critical to reduce bandwidth wasted by our customers' systems.

Viasat currently opens PFUs for mispointed antennas, cabling issues, and TRIA swaps. Each of these work orders have specific notes to help you troubleshoot the installation.

The best way to learn more is to [watch this Tech Talk video](#) as Kevin and Andrew explain the details.

Please keep in mind that these repairs provide our current customers with optimal service and allow for more installations.

Thank you for all you do.