Tech Bulletin: Outdoor AP configuration — known issue

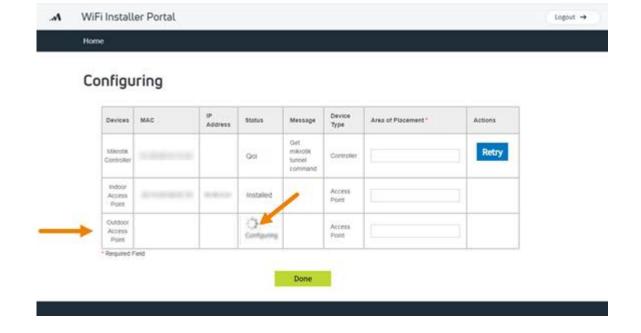


Business Hotspots

Outdoor AP configuration — known issue

Hello ,

When installing the Ruckus T310 Outdoor AP, there is a known issue that will result in the AP going into an error state while attempting to configure through the Installer Portal. Clicking **retry** will not resolve the issue.



When

the AP begins to configure, you should immediately contact Installer Relations at (888)278-6869 (Option 1 for Hotspots).

Installer Relations will escalate the issue to have it resolved by our Wi-Fi

Network Management team so the AP can complete the configuration process.

We

are working on a fix for this issue and will provide more information as it becomes available.

Please access the <u>Business Hotspots Installation Guide</u> for complete installation instructions.