

Tech Bulletin: Quality Control Program Update



Quality Control Program Update

Hello,

We want to inform all fulfillment technicians that FSTechSupport (FSTS) is no longer supported. However, you can still upload your photos in the FSM mobile app while on site in order to remain compliant.

Quality Control requirements have not changed. Viasat has always mandated photos for every work order completed and the photo requirements can be found [here](#) on the eGuide.

The following instructions can be found on the [FSM page of the eGuide](#):

- Logging into FSM (desktop)
- Setting up and logging into the FSM mobile app

- How to add attachments in FSM (desktop)
- How to upload photos in the FSM mobile app

We are currently developing the capability to upload photos in the Viasat Tech Tools (VTT) app. Please keep an eye out for future updates.