Tech Bulletin: Technician Start Address in FSM



Technician Start Address

Hello,

Starting on December 7, FSM will begin asking for your **Start Address**. This Start Address is the location where you normally begin your workday to help us get a better idea of the number of miles you drive. FSM will only ask for this information <u>once</u> upon logging in, it will be stored in the user profile, and you will not be asked to enter this info again.

<u>Here is what to expect:</u>

Upon logging into FSM, you will be presented with the following menu on PC:

Please enter Start Address					
Country*	Select 🝷				
Address line 1*					
Address line 2					
City*					
State*	Select 👻				
Zip Code*					
Save					

On the Mobile Apps:



FSM Lite:

COMARCH	FSM	F
Country * Select		
Address line 1 *		Ť
Address line 2		
City *		
State * Select Zip code *	_	~
	_	
Add address	Clear	

From here, enter in the location of where you typically start your workday. Please be sure to select the right country that applies to you and that the zip code and state entered are correct.

After checking your information, select **Save**. And that is it! This information will be stored in your user profile and you can edit this information at any time by going to the new **Users** sub menu option:

COMARCH Field Service Management							
â	FSM	Users	Warehouses				
		Edit Technician Information					
		Passworg change					

This new menu will also allow you to edit a few basic pieces of contact information, such as your e-mail address and phone number.

Edit user			Sa	we
Basic data	Start address			
E-mail Address*	Address line 1*	123 Test		
	Address line 2			
Phone Number*	City*	Denver		
Secondary Phone	State*	Colorado	•	
Number	Zip code*	80112		