

Tech Bulletin: Update on ViaSat-3



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Hello,

Many of you may have heard about the unexpected event that occurred during the reflector deployment that may impact the performance of the ViaSat-3 Americas satellite.

While we are disappointed with this news, we continue to work hard to bring fast, reliable internet to families and businesses throughout the U.S., even in the hardest-to-reach places. Our mission remains the same – to deliver fast, reliable, secure and affordable connectivity where it is needed, no matter where you live. It is also important to note that there is no disruption to existing Viasat customers from this event, and no impact on coverage or capacity of our current satellite service.

Please be assured that our current fleet of satellites is

capable of providing quality high-speed internet across our network. And we will continue to work to upgrade our service plans to provide even better options for existing and prospective Viasat customers.

We expect to share additional information on the status of the ViaSat-3 Americas satellite and any necessary contingency plans during our next earnings call, planned for August 9, 2023. We will continue to update our valued technician community as more information becomes available.

Technicians who have completed the VS3 training course will remain certified for VS3. The current VS3 installation training will be temporarily paused until we have a better understanding of the situation. Thank you for your patience and your continued support of our customers during this time as we work through these new challenges.