Tech Bulletin: Viasat 360 Contest – Current standings part 3



Viasat 360 Solutions: Nationwide Tech Competition – Current standings part 3

Hello,

Here is your bi-weekly update! The results below are based on data from 12/1/2020 through 01/03/2021.

As a reminder, this nationwide competition runs <u>from December</u> <u>1, 2020 to January 31, 2021.</u>

G. 1	Tech	Attach Rate (%)	G. 2	Tech	Attach Rate (%)	G. 3	Tech	Attach Rate (%)
1	J.Bowling	200.0%	1	P.Free	75.0%	1	B.Waller	133.3%
2	A.JUDON	140.0%	2	J.Belcher	66.7%	2	R.Daniels	100.0%
3	A.James	128.6%	3	M.Melusen	58.3%	3	J.Krog	66.7%
4	J.Lupoli	120.0%	4	J.Moore	50.0%	4	P.Morris	58.8%
5	M.Rudd	100.0%	5	L.Rudd	50.0%	5	J.Bello	55.6%
6	R.Kelley	92.3%	6	V.Montena	50.0%	6	C.Rice	46.7%
7	E.Zamarripa	90.9%	7	J.Davis	50.0%	7	D.Owens	37.5%
8	J.Vargas	85.7%	8	A.Macha	50.0%	8	B.Summers	34.4%
9	S.Faircloth	83.8%	9	T.Edwards	45.5%	9	R.Gunn	33.3%
10	P.McLeod	82.1%	10	P.Archer	40.0%	10	L.Maher	31.7%

Bi-weekly results will be sent out on Fridays.

<u>Also, make sure to opt-in to the TextLine by texting "Viasat"</u> <u>to 833-948-2449.</u>

<u>Rules of contest:</u>

We have assigned every technician into one of three groups by measuring their individual attach rates over the last three months.

- Attach rate is defined as total sales divided by total opportunities (residential installations, service calls and upgrades.) This contest allows you to add:
 - EasyCare

- Voice
- Viasat Shield Premium
- Surge protectors
- Screen cleaner kits
- Ethernet cables

ALL SOLUTIONS WILL BE TREATED EQUALLY WHEN MEASURING ATTACH RATE FOR THIS CONTEST.

Whether you are a consistent top performer or have not yet mastered V360, you get a chance to compete against your peer group to demonstrate exactly what you can do!

<u>Prizes:</u>

We are excited to give away some gift cards after the holiday season! There will be a 1^{st} , 2^{nd} , and 3^{rd} place for each group based on the attach rate. A total of nine technicians will win BIG!

Group 1 Techs with a 10% attach rate and above	Group 2 Techs between a 9%-5% attach rate	Group 3 Techs with a 4% attach rate and below		
1st prize \$1500 GC	1st prize \$1500 GC	lst prize \$1000 GC		
2nd prize \$1000 GC	2nd prize \$1000 GC	2nd prize \$600 GC		
3rd prize \$500 GC	3rd prize \$500 GC	3rd prize 400 GC		

NOTE: If there is a tie, the tie breaker will be the tech that

has the highest attach rate on SERVICE CALLS.

If you have any questions or concerns, please email us at Viasat360Support@viasat.com with your tech ID and we will help you out. Good luck!