## Tech Bulletin: Viasat 360 product update



## Viasat 360 product update

Hello,

We hope this communication finds you safe and healthy.

We are writing to share a product update for Viasat 360. Due to an increase in costs associated with the surge protectors, the sales price is increasing from \$30.00 to \$34.99.

This price change will take place on September 1<sup>st</sup>, 2020. The surge protector and process of offering the item through the Tech Tools application will remain the same.

Due to the way our systems are built, the app will not reflect the new price until 12 PM MST on September 1<sup>st</sup>. If you are using the app the morning of September 1<sup>st</sup> and see the old price of \$30, please let the customer know that the new price is \$34.99, and there is a delay in the system.

Should you have any questions regarding this change, please let us know by emailing us at <u>viasat360support@viasat.com</u>.