

# Tech Bulletin: Viasat Business (SMB) – Important Update!



## Viasat Business (SMB) – Important Update!

Hello,

With the recent changes to Viasat Business (SMB), the AB\_DATA\_IDU—also known as VHG—is being phased out from regular use. When doing a modem swap for migrated Viasat Business accounts on VS2 (the account number starts with A5XXXXXXX), please replace the Data modem with the VWG.

## Basic data

FSM ID	196
External order id	
BEP external order id	fdd7f
Type	Commercial Service Call
Service type	Commercial Service Call
Account #	reInId_92
Service Agreement #	9861
Billing Account #	A5
Status	Completed

Change status ?

For legacy accounts (the account number starts with 3XXXXXX), please continue to follow the work order for the equipment type.

## Basic data

FSM ID	196
External order id	SFPORTAL/69101177
BEP external order id	
Type	Commercial Service Call
Service type	Commercial Service Call
Account #	305
Service Agreement #	405
Billing Account #	
Status	Assigned

Change status ?