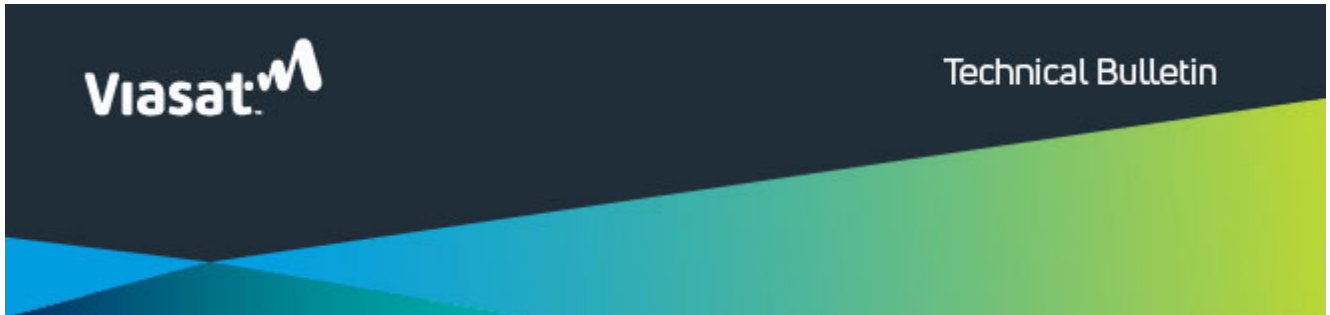


# Tech Bulletin: Viasat Business (SMB) – Important Update!




## Viasat Business (SMB) – Important Update!

Hello,

With the recent changes to Viasat Business (SMB), the AB\_DATA\_IDU—also known as VHG—is being phased out from regular use. When doing a modem swap for migrated Viasat Business accounts on VS2 (the account number starts with A5XXXXXXXX), please replace the Data modem with the VWG.

## Basic data

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FSM ID	196	
External order id		
BEP external order id	fdd7f	
Type	Commercial Service Call	
Service type	Commercial Service Call	
Account #	reInId_92	
Service Agreement #	9861	
Billing Account #	A5	
Status	Completed	<a href="#">Change status</a> 

For legacy accounts (the account number starts with 3XXXXX), please continue to follow the work order for the equipment type.

## Basic data

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FSM ID	196	
External order id	SFPORTAL/69101177	
BEP external order id		
Type	Commercial Service Call	
Service type	Commercial Service Call	
Account #	305	
Service Agreement #	405	
Billing Account #		
Status	Assigned	<a href="#">Change status</a> 