

# Tech Bulletin: Welcome to 2020!



## Happy New Year!

### Welcome to 2020

Hello ,

We are heading into 2020 with new resources that will transform the way you do business.

Here are some exciting upcoming enhancements:

- **FS Tech Support:** Launching within the next month, this app will help ensure that all work meets Viasat's quality standards.
- **Training:** Beginning in early March, we'll be launching a new learning management system (LMS) to replace Viasat

Central that houses all training materials.

- **Important:** Complete any trainings in Viasat Central by **February 7, 2020** to ensure your records transfer to the new LMS.
- **eGuide:** Also in early March, a new eGuide will be available – complete with a brand new feature called “*Tech Talks*” from Viasat.
- **Tech Tools app:** Also in development is a new Tech Tools app that will consolidate the installation apps used in the field today, along with new and enhanced features/functionality for your mobile device(s).

These enhancements will not only speed up your install and help you to excel in the field, but will also prepare you for future product and satellite launches.

We look forward to a successful 2020!