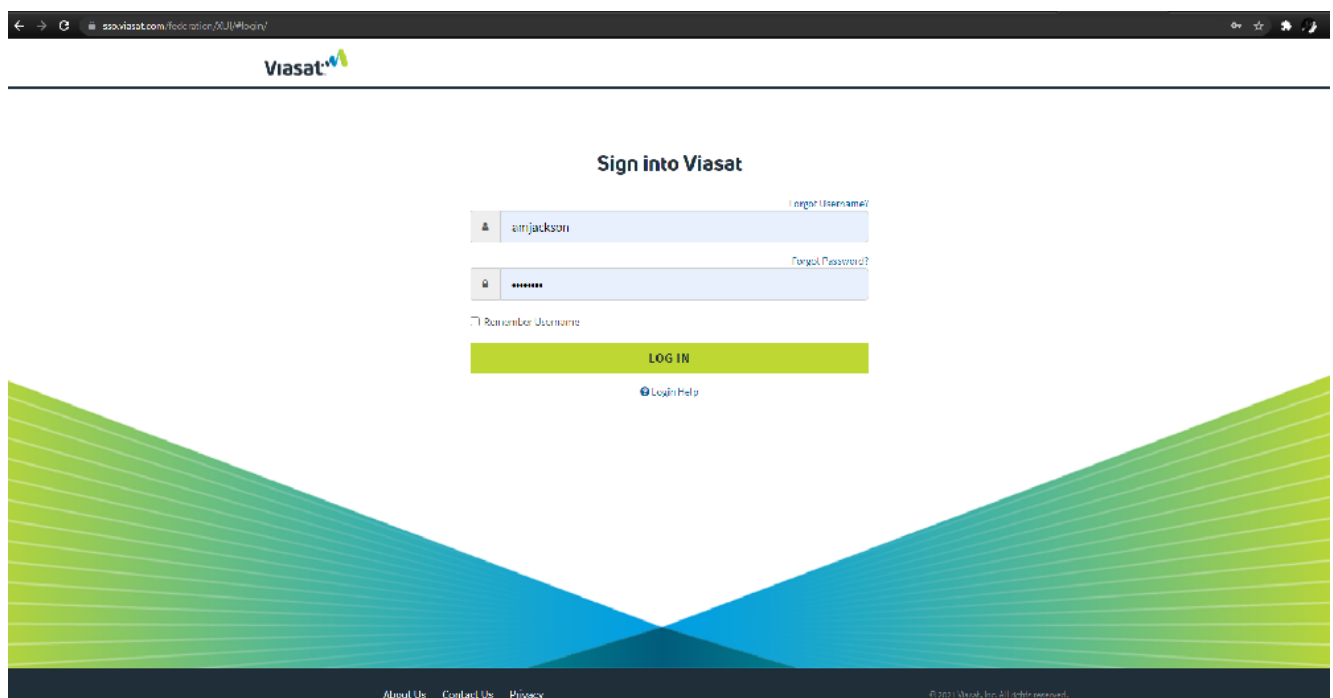# Using eSVT

eSVT is Viasat's tool that provides system health information and is available to all technicians. Within eSVT you can find a customer's data consumption, forward and return signal levels and other system health information.

All Accounts:

https://esvt.viasat.com/

The user name will be your Installer ID that is used when provisioning.

Also your user name and password would be the same as your

TechTools credentials.

If you have problems logging in, send an email to agentlogin.request@viasat.com. Explain your issue and be sure to include your Installer ID.

Once you are able to log in, you can search by Product Instance ID, MAC address or phone number. This eGuide link below will help with terminology and fields available: https://eguide.field.viasat.com/esvt/