



## Welcome to Viasat internet!

It's our mission to connect you to the things you care about without a lot of hassle, so let's get down to business. This guide will help you set up your Viasat Internet account, show how to get the most out of your service, and answer some common questions.

If you'd like more information about a certain topic, visit [help.viasat.com](https://help.viasat.com). Otherwise, enjoy your Viasat experience, and know that we are thrilled to have you as a customer.

*THE VIASAT INTERNET TEAM*



Be sure to view our welcome video at [viasat.com/welcome](https://viasat.com/welcome)

## My Viasat – [my.viasat.com](https://my.viasat.com)

My Viasat is the online customer portal where you'll manage your Viasat Internet service. Once you set up your account, write your login information here for future reference.

ACCOUNT NUMBER

USER NAME

PASSWORD

For on-the-go account access, download the My Viasat app in the App Store or Google Play, or scan the QR codes below to find the app.



App Store



Google Play

## Your Wi-Fi network

Your network name and password can be found on the bottom or side of your modem. Write them down here for future reference.

NETWORK NAME

PASSWORD

For information on how to change your Wi-Fi network name and password, please visit

<https://help.viasat.com/s/article/How-to-change-your-WiFi-Modem-or-WiFi-Gateway-network-password>



## Self service options

We offer many ways to get help with your account.



Troubleshoot using the My Viasat app. Download for free from Google Play or the App Store using the QR codes above.



Use Agent Chat on our website. Go to [viasat.com/agentchat](https://viasat.com/agentchat) and enter your information.



Check data usage, troubleshoot, pay your bill, and get real time texts about your service. [Text JOIN to 20715](https://text.join.to/20715)



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