Installation Checklist

Below are all tasks required onsite for a successful installation. They should be completed in order from top to bottom.

Print this page separately to verify all steps are completed.

- ☐ Review Work Order details in FSM.
- ☐ Verify installation plan and equipment mounting locations with the business owner.
  - o Reference the Quality Installation Standards if needed.
- ☐ Plug the UPS into a working power outlet to build up charge.
- ☐ Install the Satellite ODU Hardware, Grounding, and Cabling.
  - o Modem power cord is to be plugged into a Battery + Surge Protected Outlet on the UPS.
  - o If a Coaxial cable tester is available, test terminated cables.
- ☐ Install the WiFi mounting pole to the pre-determined location.
  - o Do NOT install the WiFi devices at this time.
- ☐ Run Point and Peak to Install the Modem IDU
  - o Do NOT activate the modem during this process
- ☐ Activate the Modem and Wi-Fi Devices via the Installer Portal.
  - o NOTE: Connect Wi-Fi devices to modem using short, temporary ethernet cables.
- ☐ Install/Mount the Wi-Fi devices to final locations.
  - o Use a CAT5 cable tester on all Terminated Cables.
  - o Ensure the networks/portals load properly for both 2.4 and 5GHz.
    - ▪ If there are issues, run a Powercycle on the UPS.
- ☐ Verify a successful WiFi connection by activating the three test PIN codes on the work order.
  - o Run and record speed, signal, and interference tests using these codes – see the Post-Installation Document for details.
- ☐ Tie down all cables, incorporating service loops where appropriate.
- ☐ Install Viasat marketing material.
- ☐ Train the Business Owner on operating the POS, Captive Portal, equipment troubleshooting, and sales strategy.
- ☐ Provide POS Portal login credentials to the business owner
  - o These can be found on the work order.
- ☐ Call Support prior to leaving site to verify quality of install.
- ☐ Complete the Post-Installation (As-Built) Document and submit along with required photos to FSM.