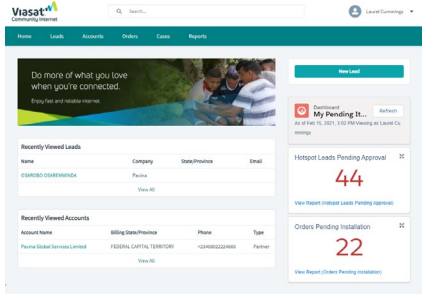
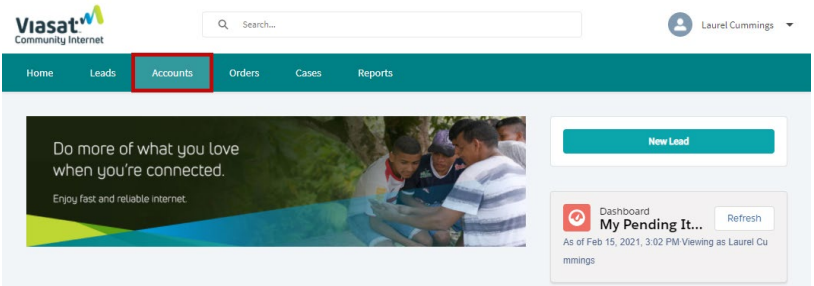
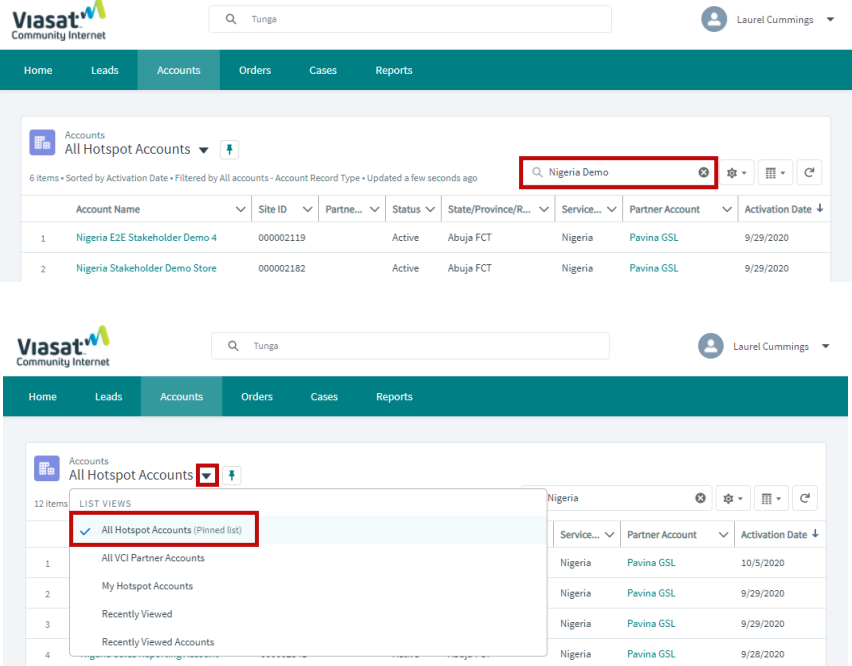
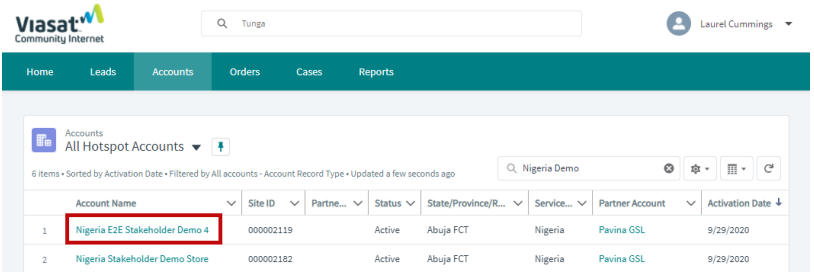
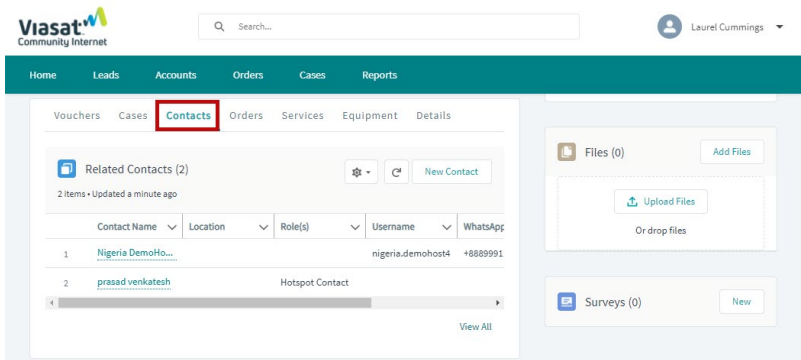
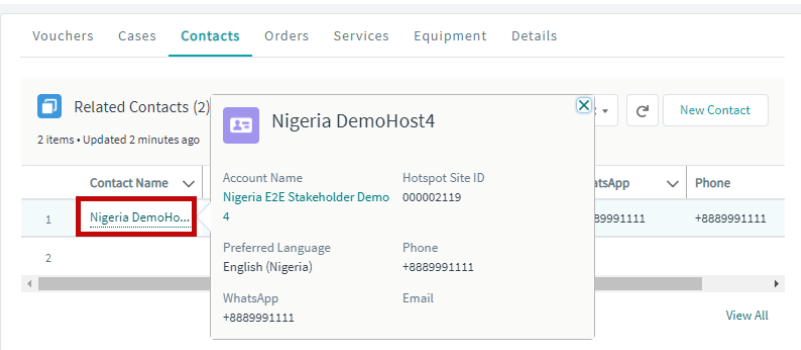
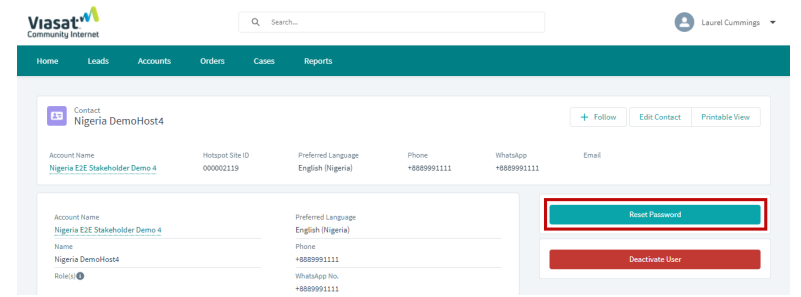
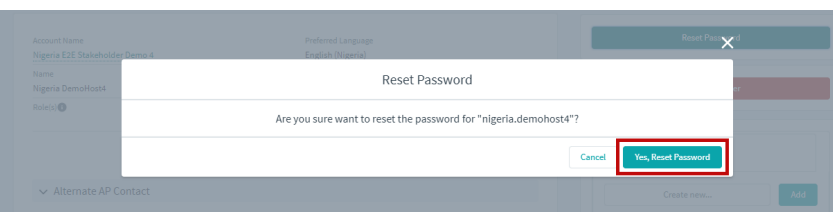


# **OPPO Password Reset (POS)**

Viasat Community Internet  
Revision – 2021-03-15



<p>1.</p>	<p>Log into oppo.viasat.com.</p>	
<p>2.</p>	<p>Click Accounts in the navigation ribbon.</p>	
<p>3.</p>	<p>Search for the account name that corresponds with the password to be reset by typing the site name and pressing enter.</p> <p> </p> <p>*note the accounts page defaults to recently viewed accounts. If the page is blank, click the dropdown arrow next to recently viewed, and change the selection to all hotspot accounts.</p>	
<p>4.</p>	<p>Click the account name. The Account page will appear.</p>	

<p>5. Click the Contacts tab (toward the bottom of the page). The related contacts list will appear.</p>	
<p>6. Click the name of the user whose password needs to be reset. The Contact page will appear.</p>	
<p>7. Click Reset Password.</p>	
<p>8. A pop up will appear saying “Are you sure you want to reset the password?” Click Yes, Reset Password.</p>	
<p>9. A New Temporary Password pop up will appear.</p> <p><b>*Note – you must record this password before closing the page. You will not be able to access this temporary password again.</b></p> <p>The temporary password is valid for 24 hours only.</p>	