

Pre-Installation Checklist

Below are all tasks required before leaving for site installation.

Print this page separately to verify all steps are completed.

- [Factory Reset and Normalize the WiFi Devices.](#)
 - This can be done ANY TIME before installation, but it must occur BEFORE Staging.
- Review Work Order details and site survey photos in [FSM](#).
 - Verify test pin codes are available in the Notes.
 - Download the attached photos and survey report so they may be viewable onsite.
- Select the appropriate mounting equipment for the [Satellite ODU](#) and Wi-Fi Devices.
- Schedule installation date and time with the site business owner.
- Pre-Configure the POS's by updating them to the latest Android OS and downloading/updating the [Chrome web browser app](#).
 - Add the POS Portal to the [homescreen](#) of each device.
 - Sign out of the Google Play account used to access the device.
- [Stage the Network Controller](#) with the latest version of the Staging App.
 - Do NOT factory reset during this step.
- Pack and verify [Required Equipment](#) for install.
- Optional [Modem Software Update](#): If Viasat satellite hardware has been installed at the fulfillment warehouse, update modem software beforehand to save time onsite. **NOTE: Do NOT activate the modems during this process.**